

Payment, Cancellations & Admissions Policies

Our investment in planning, staffing, and provisioning cannot be recovered in the event of short-notice cancellations. Our cancellation policies are described below. By requesting an Application for Wildheart Adventure Camp you are accountable for and subject to the information contained on these pages.

Deposit Refund Policies

The Camp Deposit (part of the total camp fee) is due at the time of application and includes a \$150 non-refundable enrollment processing fee. The remaining \$350 of your deposit is refundable if you cancel your enrollment 60 days or more before your camp starts.

- If you are waitlisted and a space does not become available, Wildheart will refund the full \$500 deposit.
- If you are cleared to participate in the camp, but cancel fewer than 60 days before the camp start date, Wildheart will retain the full \$500 deposit.
- If you are more than 5 days past the payment in full due date, Wildheart may cancel your enrollment and retain the full \$500 deposit.
- If you apply for a scholarship, turn in an application, and you are either denied a scholarship or do not receive sufficient funds, and for that reason choose to cancel within 7 days of scholarship award, Wildheart will retain the \$150 enrollment processing fee and refund the remaining \$350 of the deposit. Wildheart may retain the deposit if enrollment is canceled 8 days after the scholarship award date.

Tuition & Fees

The total published cost of your camp includes all camp fees. Camp fees cover the costs of food, instructors, permits, activities, transportation during excursions, equipment, and a camp t-shirt. **Not included** in this total cost are personal expenses such as clothing, insurance (health and travel), airfare and fees, transportation to and from program campus.

Fees include a \$150 non-refundable enrollment processing fee.

Transportation fees from area airports to and from our campus are :

- From and to Green Bay, WI airport (GRB)--\$100
- From and to Milwaukee, WI airport (MKE)--\$150

The balance of camp fees is due June 1, 2016. If your payment is not received by the deadline, this may be considered a cancellation, and you risk losing your son's place at camp and your \$500 deposit.

Tuition & Fees Refund Policy

In the event that after applying, you are denied enrollment, all payments are refunded with the exception of the \$150 non-refundable enrollment processing fee.

The \$150 enrollment processing fee is refundable only if:

- Wildheart cancels your camp.
- You are waitlisted and a space does not become available.
- Your request for financial aid is denied or the award amount or is not enough to allow you to participate in the camp.

Cancellation

Wildheart Adventure Camp cannot refund tuition and fees in the event that you are unable to attend or complete camp due to unexpected events, illness or injury.

There are no penalties if you cancel 60 days or more prior to the camp start date and Wildheart will refund \$350 of your deposit and 100% of any tuition and fees paid.

If you cancel 59 days or fewer from camp starting day, the cancellation penalties listed below will apply to the full published camp fee amount due (if any) for scholarship recipients. The penalty IS NOT based on the amount paid to date on the day you cancel.

Cancellation penalties: If you cancel fewer than 60 days before camp the following penalties apply:

- Greater than 60 days from the camp start date –Wildheart will retain the \$150 non-refundable enrollment processing fee, and refund all other payments.
- 59-31 days from the camp start date – Wildheart will refund all fees paid, minus the \$500 deposit.
- Fewer than 30 days from the camp start date – Wildheart will not issue a refund.
- Early Departure (injury, illness, expulsion etc.)– Wildheart will not issue a refund.

Waitlists

If enrolled on the waitlist for camp you will be required to submit the \$500 deposit and all requested enrollment forms. If a space becomes available, we will offer it to the applicant who returned their paperwork first, NOT to the applicant who enrolled first. You will have 24 hours to respond.

If a space does not become available, or you elect to be removed from the waitlist because a space has not yet become available, Wildheart will refund the full \$500 deposit.

If a space does become available and you elect not to take it, the \$150 enrollment processing fee will not be refunded.

Financial Aid

Thanks to generous Wildheart donors, individual campers may apply for our Camper Vision Fund. The Camper Vision Fund is our partial-camper fee scholarship program. These scholarships are based on financial need, student motivation, and the potential to excel in our wilderness camp.

These partial scholarship awards are usually 10-30% of the course cost. Families that earn \$50,000 per year or less will usually qualify. Our scholarship committee will determine how much funding you may qualify for after reviewing each application on an individual basis. We do have a limited amount of funding each year and cannot guarantee financial assistance for every applicant. Applicants are encouraged to apply as early in the calendar year as possible. Scholarships are awarded each year beginning in February. *Note that early payment discounts apply as well, where applicable.

How to Apply:

1. Apply for camp. Make sure to review our Admissions and Cancellation Policies first.
2. Request a scholarship application from our office.
3. Submit a personal video, completed application materials, completed scholarship application, and a copy of your most recent 1040 tax form. (Dependents will need to submit the 1040 of whoever is claiming them as a dependent.) (These materials will be further explained in the scholarship application.)

Incomplete scholarship applications will not be reviewed by the scholarship committee. You MUST submit a completed application (including the \$500 deposit) before we will consider your scholarship application.

It usually only takes less than five business days for us to review a scholarship application. If we are unable to offer you enough scholarship funding, we will refund the entirety of your \$500 deposit.

Questions? Call our office at 715-759-5976 or email office@vafb.org.